



2022 Service Denied Exercise (Pinellas County Segment) ACS Exercise Evaluation Guide for Evacuation Shelters

5 September 2022 Draft REV (-)

Abstract

This document is used by exercise evaluators to document and score the performance of ACS Radio Operators (RADOs) during a simulated deployment to Pinellas County emergency evacuation shelters. This exercise is a component of the 2022 Service Denied exercise and is sponsored by the Pinellas County department of emergency management.

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Record of Changes

REVISION	DESCRIPTION	DATE
Draft REV (-)	Initial Release	09/05/2022

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1 OVERVIEW

The *2022 Service Denied Exercise (Pinellas County Segment) – ACS Exercise Evaluation Guide for Evacuation Shelters* documents the objectives, organizational capability targets, and critical tasks that were allocated to Auxiliary Communication Service (ACS) Radio Operators (RADOs) deployed to Pinellas County emergency evacuation shelters during the **2022 Service Denied** exercise. The document also contains a score sheet to be used by exercise evaluators to document player performance.

Exercise Name	2022 Service Denied
Exercise Dates	October 1 st ,2022
Scope	The Pinellas County segment of this exercise will evaluate the communications objectives and critical tasks performed by Pinellas ACS during a communications and power system emergency.
Focus Area(s)	Response
Capabilities	Operational Communications
PINCO-ACS Objectives	<ol style="list-style-type: none"> 1. (SE01) During a simulated regional communications emergency, Pinellas County ACS RADOs located at simulated emergency evacuation shelters will emplace, configure, and maintain deployable Very High Frequency (VHF) amateur radio terminals that support the exchange of tactical and formal traffic using analog voice and the Winlink Data network. Resource deployment, and demobilization will be performed in accordance with ACS standard operating procedures. 2. (SE02) During a simulated regional communications emergency, Pinellas ACS RADOs located at simulated emergency evacuation shelters will establish and maintain VHF voice and Winlink data networks that support the exchange of tactical and formal message traffic with the Pinellas County Emergency Operations Center (EOC). Network establishment, network management, and message exchange protocols will be performed in accordance with ACS standard operating procedures.

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Exercise Name	2022 Service Denied
Venue	<i>Pinellas County Emergency Evacuation Shelter</i>
Threat/Hazard	Communication and power distribution system emergency
Scenario	On October 1, 2022, at approximately 0900 EDT, news stations across the state have reported mass outages of all telecommunications services throughout the state of Florida. Service outages began with internet service being unavailable, but the outages have since spread to cellular and traditional voice communications methods.
Sponsor	Pinellas County Department of Emergency Management (DEM)
Participating Organizations	Pinellas County Auxiliary Communication Service.
Point of Contact	Clayton Parrott PMP, FPEM Pinellas County ACS/ARES EC- RO Phone (727) 464-4526 Cell: (727) 647-2388 cparrott@pinellascounty.org

1.1 CORE CAPABILITY: OPERATIONAL COMMUNICATIONS

Ensure the capacity for timely communications in support of security, situational awareness, and operations by any and all means available, among and between affected communities in the impact area and all response forces.

1.2 SHELTER OBJECTIVE AND CAPABILITY HIERARCHY

Figure 1 displays the hierarchy of exercise objectives and capability targets allocated to ACS RADOs deployed to the emergency evacuation shelter venues.

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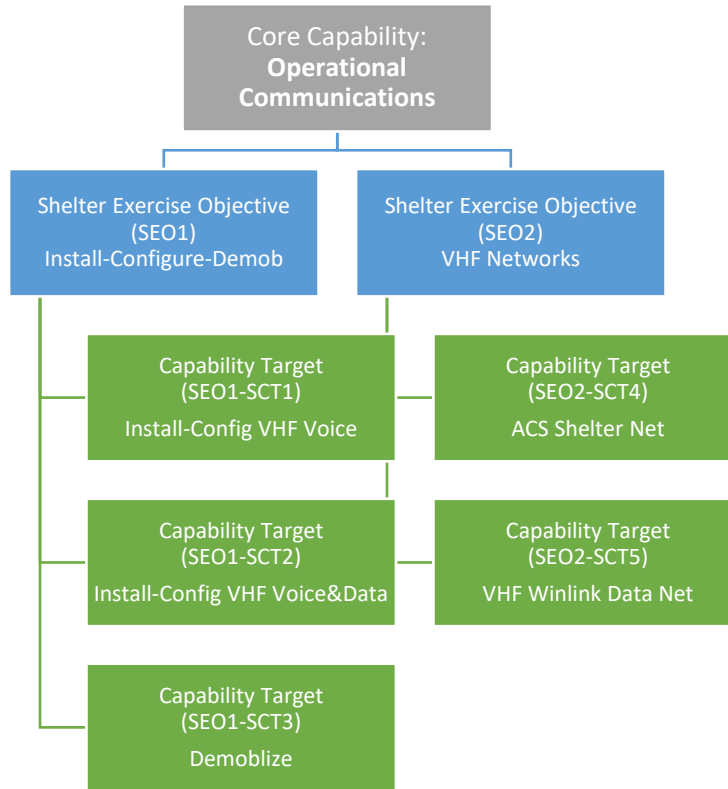


Figure 1. Evacuation Shelter – Capability Hierarchy

1.3 ALIGNMENT OF EXERCISE OBJECTIVES

The **2022 Service Denied** exercise plan identifies six objectives for the exercise. These objectives are listed in Table I. Venue specific objectives for each Pinellas County emergency evacuation shelter were previously defined and detail the capability targets and critical tasks needed to demonstrate compliance with the overarching **2022 Service Denied** exercise objectives.

Table I contains a cross reference between the **2022 Service Denied** exercise objectives and emergency evacuation shelter venue specific objectives and capability targets.

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Table I. Exercise Objective Cross-Reference

	Exercise Objectives	PACS Objectives	Capability Targets
1	Ability to activate communication resources without traditional methods such as phone, text, or email.	SE01, SE02	SCT1, SCT2, SCT4, SCT5
2	Ability to communicate with state and other agency Departments of Emergency Management using only amateur or SHARES radio.	N/A ¹	N/A
3	Ability to send structured messages by one or more techniques a. Ability to correctly utilize Incident Command System (ICS) forms for official messaging. b. Ability to provide health and welfare messaging to public.	SE02	SCT4, SCT5
4	Ability to gather and report situational utility reports from both agencies and individuals	SE02	SCT4, SCT5
5	Ability to withstand loss of electricity	N/A ²	N/A
6	Interoperability	N/A ³	N/A

¹ Pinellas County emergency evacuation shelters are only equipped with VHF amateur radio equipment.

² Each Pinellas County emergency evacuation shelter receives AC power from commercial sources and back-up diesel generators. The back-up diesel generators are tested weekly and the transition from commercial power to back-up generator power is seamless. No additional testing will be performed during this exercise.

³ Pinellas County emergency evacuation shelters are only tasked with exchanging information with the Pinellas County EOC.

2 ORGANIZATIONAL CAPABILITY TARGETS AND TASKS

The following capability targets have been established for Pinellas ACS RADOs deployed to Pinellas County emergency evacuation shelters.

2.1 SHELTER EXERCISE OBJECTIVE (SEO1)

During a simulated regional communications emergency, Pinellas County ACS RADOs located at simulated emergency evacuation shelters will emplace, configure, and maintain deployable VHF amateur radio terminals that support the exchange of tactical and formal traffic using analog voice and the Winlink Data network. Resource deployment, and demobilization will be performed in accordance with ACS standard operating procedures.

The following Capability targets have been established for exercise objective SEO1.

2.1.1 Organizational Capability Target (SCT1).

Within 3 hours of ACS Activation, install deployable VHF amateur radio systems at **TBD** Pinellas County emergency evacuation shelters and configure each system to support the exchange of analog voice message traffic with the Pinellas County EOC. Network communications is maintained for the duration of a 72-hour incident.

2.1.1.1 Critical Tasks

- a. (SCT1T1) ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.
- b. (SCT1T2) When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts the evacuation shelter assignment.
- c. (SCT1T3) ACS RADO obtains incident specific information regarding the deployment from ACS RO/Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.).

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- d. (SCT1T4) On an as needed basis, ACS RADO obtains shelter radio kit from EOC.
- e. (SCT1T5) ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.
- f. (SCT1T6) ACS RADO installs and configures shelter radio equipment at emergency evacuation shelter; monitors equipment for proper operation; and takes corrective action if an error is detected.
- g. (SCT1T7) ACS RADO evaluates and monitors equipment installation for compliance with all applicable safety procedures and appropriate equipment grounding practices.
- h. (SCT1T8) ACS RADO maintains a site-specific ICS 214 throughout the activation period.

2.1.1.2 Source(s):

- a. Pinellas County ACS/ARES® Emergency Communication Plan and Standard Operating Procedures
- b. Pinellas County ACS/ARES® Emergency Shelter Plan and Standard Operating Procedures
- c. Incident specific ICS 205
- d. Position Task Book (PTB) for the Position of Auxiliary Communicator (AUXC)

2.1.2 Organizational Capability Target (SCT2).

Within 3 hours of ACS Activation, install deployable VHF amateur radio systems at **TBD** Pinellas County emergency evacuation shelters and configure each system to support the exchange of analog voice and Winlink digital message traffic with the Pinellas County EOC. Network communications is maintained for the duration of a 72-hour incident.

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2.1.2.1 Critical Tasks

- a. (SCT2T1) ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.
- b. (SCT2T2) When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts the evacuation shelter assignment.
- c. (SCT2T3) ACS RADO obtains incident specific information regarding the deployment from ACS RO/Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.).
- d. (SCT2T4) On an as needed basis, ACS RADO obtains shelter radio kit from EOC.
- e. (SCT2T5) ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.
- f. (SCT2T6) ACS RADO installs and configures shelter radio equipment at emergency evacuation shelter; monitors equipment for proper operation; and takes corrective action if an error is detected.
- g. (SCT2T7) ACS RADO configures shelter radio computer system and Terminal Node Controllers (TNCs) to support Winlink digital communications.
- h. (SCT2T8) ACS RADO evaluates and monitors equipment installation for compliance with all applicable safety procedures and appropriate equipment grounding practices.
- i. (SCT2T9) ACS RADO maintains a site-specific ICS 214 throughout the activation period.

2.1.2.2 Source(s):

- a. Pinellas County ACS/ARES® Emergency Communication Plan and Standard Operating Procedures

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- b. Pinellas County ACS/ARES® Emergency Shelter Plan and Standard Operating Procedures
- c. Incident specific ICS 205
- d. PTB for the Position of Auxiliary Communicator

2.1.3 Organizational Capability Target (SCT3).

Within 3 hours of ACS deactivation, power down, inventory, and pack for transport, all deployable shelter radio equipment; vacate deployment location; and return material resources to the Pinellas County EOC. Once complete, demobilize resources.

2.1.3.1 Critical Tasks

- a. (SCT3T1) ACS RADO notifies net control stations that he or she has been directed to deactivate and is leaving the net.
- b. (SCT3T2) ACS RADO packs and readies for transport all personal Go-kit material.
- c. (SCT3T3) ACS RADO powers down; inventories, and packs for transport all deployable shelter radio equipment.
- d. (SCT3T4) ACS RADO inventories equipment obtained from EOC, documents discrepancies, and returns equipment to Pinellas County EOC.
- e. (SCT3T5) ACS RADO finalizes the site ICS 214 and ICS 309 logs; secures a copy of all formal messages exchanged during the activation event and a copy of the event's ICS documentation package (e.g., ICS 201, ICS 205, elements of Incident Action Plan, etc.); and delivers station records to the Pinellas ACS Admin Officer.
- f. (SCT3T6) ACS RADO returns home and notifies Pinellas County EOC via ACS tactical-resource net of site departure and safe arrival.

2.1.3.2 Source(s):

- a. Pinellas County ACS/ARES® Emergency Communication Plan and Standard Operating Procedures

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- b. Pinellas County ACS/ARES® Emergency Shelter Plan and Standard Operating Procedures
- c. Incident specific ICS 205
- d. PTB for the Position of Auxiliary Communicator

2.2 SHELTER EXERCISE OBJECTIVE (SEO2)

During a simulated regional communications emergency, Pinellas ACS RADOs located at simulated emergency evacuation shelters will establish and maintain VHF voice and Winlink data networks that support the exchange of tactical and formal message traffic with the Pinellas County EOC. Network establishment, network management, and message exchange protocols will be performed in accordance with ACS standard operating procedures.

The following Capability targets have been established for exercise objective SEO2.

2.2.1 Organizational Capability Target (SCT4).

Within 15 minutes of the shelter radio system becoming fully operational, establish and maintain VHF amateur radio voice communications with the Pinellas County EOC and begin exchanging the tactical and formal message traffic needed to support mission requirements. Network communications is maintained for the duration of a 72-hour incident.

2.2.1.1 Critical Tasks

- a. (SCT4T1) ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.
- b. (SCT4T2) When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts the evacuation shelter assignment.

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- c. (SCT4T3) ACS RADO obtains incident specific information regarding the deployment from ACS RO/Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.).
- d. (SCT4T4) ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.
- e. (SCT4T5) ACS RADO establishes and maintains VHF amateur voice radio communications with the Pinellas County EOC.
- f. (SCT4T6) Using VHF amateur radio networks, ACS RADO sends tactical and formal voice message traffic to and receives tactical and formal voice traffic from the Pinellas County EOC.
- g. (SCT4T7) ACS RADO maintains a site-specific ICS 214 and ICS 309 throughout the activation period.

2.2.1.2 Source(s):

- a. Pinellas County ACS/ARES® Emergency Communication Plan and Standard Operating Procedures
- b. Pinellas County ACS/ARES® Emergency Shelter Plan and Standard Operating Procedures
- c. Incident specific ICS 205
- d. PTB for the Position of Auxiliary Communicator

2.2.2 Organizational Capability Target (SCT5).

Within 15 minutes of the shelter radio system becoming fully operational, establish and maintain VHF amateur radio Winlink digital communications with the Pinellas County EOC and begin exchanging the tactical and formal message traffic needed to support mission

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requirements. Digital network communications are maintained for the duration of a 72-hour incident.

2.2.2.1 Critical Tasks

- a. (SCT5T1) ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.
- b. (SCT5T2) When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS Radio Officer (RO) that he or she is available for activation and accepts the evacuation shelter assignment.
- c. (SCT5T3) ACS RADO obtains incident specific information regarding the deployment from ACS RO/Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.).
- d. (SCT5T4) ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.
- e. (SCT5T5) ACS RADO establishes and maintains VHF Winlink data communications with the Pinellas County EOC.
- f. (SCT5T6) Using a VHF Winlink data network, ACS RADO sends tactical and formal digital message traffic to and receives tactical and formal digital traffic from the Pinellas County EOC.
- g. (SCT5T7) ACS RADO maintains a site-specific ICS 214 and ICS 309 throughout the activation period.

2.2.2.2 Source(s):

- a. Pinellas County ACS/ARES® Emergency Communication Plan and Standard Operating Procedures

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- b. Pinellas County ACS/ARES® Emergency Shelter Plan and Standard Operating Procedures
- c. Incident specific ICS 205
- d. PTB for the Position of Auxiliary Communicator

3 EXERCISE EVALUATION GUIDE (EEG) SCORE SHEETS

The Task IDs shown on each EEG score sheet uniquely identify each critical task scheduled for evaluation during the exercise. Each ID has three component parts. The first character identifies the EEG containing the critical task and is assigned one of three values.

- a. **E**: EOC Radio Room EEG
- b. **S**: Emergency Evacuation Shelter EEG
- c. **D**: Incident Communications Center (Deployable resource) EEG

The next three characters identify the Organizational Capability Target (**CT**) number within the EEG while the final two characters identify the Critical Task (**T**) number associated with the capability target. Refer to Figure 1 for an example.

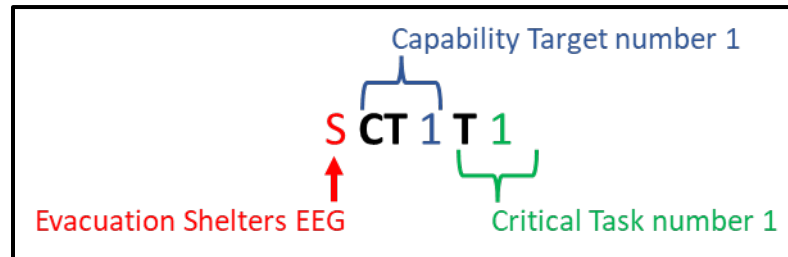


Figure 2. EEG Task Identifier

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3.1.1 Organizational Capability Target (SCT1).

Within 3 hours of ACS Activation, install deployable VHF amateur radio systems at **TBD** Pinellas County emergency evacuation shelters and configure each system to support the exchange of analog voice message traffic with the Pinellas County EOC. Network communications is maintained for the duration of a 72-hour incident.

Table II. Capability Target 1 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT1T1	ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.	2a.1, 2a.2, 2a.3, 2a.4	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT1T2	When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts evacuation shelter assignment.			
SCT1T3	ACS RADO obtains incident specific information regarding the deployment from ACS RO/ Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.)	2b.1, 2b.2		
SCT1T4	On an as needed basis, ACS RADO obtains shelter radio kit from EOC.		This task will not be evaluated during the 2022 Service Denied Exercise.	

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Table II. Capability Target 1 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT1T5	ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.	2b.3, 3a.1(Part5)	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT1T6	ACS RADO installs and configures shelter radio equipment at emergency evacuation shelter; monitors equipment for proper operation; and takes corrective action if an error is detected.	4a.3(part1), 5a.1		
SCT1T7	ACS RADO evaluates and monitors equipment installation for compliance with all applicable safety procedures and appropriate equipment grounding practices.	4a.2(part3), 4a.2(part4), 4a.3(part1), 4b.1,	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT1T8	ACS RADO maintains a site-specific ICS 214 throughout the activation period.	5c.1		

3.1.2 Organizational Capability Target (SCT2).

Within 3 hours of ACS Activation, install deployable VHF amateur radio systems at **TBD** Pinellas County emergency evacuation shelters and configure each system to support the exchange of analog voice and Winlink digital message traffic with the Pinellas County EOC. Network communications is maintained for the duration of a 72-hour incident.

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Table III. Capability Target 2 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT2T1	ACS RADO obtains, assembles, and prepares the material for a personal and Winlink digital Go-Kit that will support a 72-hour activation period.	2a.1, 2a.2, 2a.3, 2a.4	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT2T2	When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts evacuation shelter assignment.			
SCT2T3	ACS RADO obtains incident specific information regarding the deployment from ACS RO/ Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.)	2b.1, 2b.2		
SCT2T4	On an as needed basis, ACS RADO obtains shelter radio kit from EOC.		This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT2T5	ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.	2b.3, 3a.1(Part5)	This task will not be evaluated during the 2022 Service Denied Exercise.	

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Table III. Capability Target 2 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT2T6	ACS RADO installs and configures shelter radio equipment at emergency evacuation shelter; monitors equipment for proper operation; and takes corrective action if an error is detected.	4a.3(part1), 5a.1		
SCT2T7	ACS RADO configures shelter radio computer system and Terminal Node Controllers (TNCs) to support Winlink digital communications.			
SCT2T8	ACS RADO evaluates and monitors equipment installation for compliance with all applicable safety procedures and appropriate equipment grounding practices.	4a.2(part3), 4a.2(part4), 4a.3(part1), 4b.1,	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT2T9	ACS RADO maintains a site-specific ICS 214 throughout the activation period.	5c.1		

3.1.3 Organizational Capability Target (SCT3).

Within 3 hours of ACS deactivation, power down, inventory, and pack for transport, all deployable shelter radio equipment; vacate deployment location; and return material resources to the Pinellas County EOC. Once complete, demobilize resources.

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Table IV. Capability Target 3 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT3T1	ACS RADO notifies net control stations that he or she has been directed to deactivate and is leaving the net.			
SCT3T2	ACS RADO packs and readies for transport all personal Go-kit material.		This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT3T3	ACS RADO powers down; inventories, and packs for transport all deployable shelter radio equipment.		This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT3T4	ACS RADO inventories equipment obtained from EOC, documents discrepancies, and returns equipment to Pinellas County EOC.	7a.1(Part 6)	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT3T5	ACS RADO finalizes the site ICS 214 and ICS 309 logs; secures a copy of all formal messages exchanged during the activation event and a copy of the event’s ICS documentation package (e.g., ICS 201, ICS 205, elements of Incident Action Plan, etc.); and delivers station records to the Pinellas ACS Admin Officer.	5c.1, 7a.1(Part 1) 7a.1(Part 5)		
SCT3T6	ACS RADO returns home and notifies EOC via ACS tactical-resource net of site departure and safe arrival home.	4b.1, 7a.1(Part 8)		

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3.1.4 Organizational Capability Target (SCT4).

Within 15 minutes of the shelter radio system becoming fully operational, establish and maintain VHF amateur radio voice communications with the Pinellas County EOC and begin exchanging the tactical and formal message traffic needed to support mission requirements. Network communications is maintained for the duration of a 72-hour incident.

Table V. Capability Target 4 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT4T1	ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.	2a.1, 2a.2, 2a.3, 2a.4	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT4T2	When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts evacuation shelter assignment.			
SCT4T3	ACS RADO obtains incident specific information regarding the deployment from ACS RO/ Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.)	2b.1, 2b.2		

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Table V. Capability Target 4 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT4T4	ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.	2b.3, 3a.1(Part5)	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT4T5	ACS RADO establishes and maintains VHF amateur voice radio communications with the Pinellas County EOC.			
SCT4T6	Using VHF amateur radio networks, ACS RADO sends tactical and formal voice message traffic to and receives tactical and formal voice traffic from the Pinellas County EOC.			
SCT4T7	ACS RADO maintains a site-specific ICS 214 and ICS 309 throughout the activation period.	5c.1		

3.1.5 Organizational Capability Target (SCT5).

Within 15 minutes of the shelter radio system becoming fully operational, establish and maintain VHF amateur radio Winlink digital communications with the Pinellas County EOC and begin exchanging the tactical and formal message traffic needed to support mission requirements. Digital network communications are maintained for the duration of a 72-hour incident.

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Table VI. Capability Target 4 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT5T1	ACS RADO obtains, assembles, and prepares material for a personal and position related Go-Kit that will support a 72-hour activation.	2a.1, 2a.2, 2a.3, 2a.4	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT5T2	When notified of ACS activation (Pinellas Alert, Email, text, phone, or radio), the ACS RADO notifies the ACS RO that he or she is available for activation and accepts evacuation shelter assignment.			
SCT5T3	ACS RADO obtains incident specific information regarding the deployment from ACS RO/ Deputy RO (deployment location, duration, time of arrival, ICS 204, ICS 205, etc.)	2b.1, 2b.2		
SCT5T4	ACS RADO arrives at the assigned location at the designated reporting time; completes the incident check-in process; and is shown to be properly equipped and attired.	2b.3, 3a.1(Part5)	This task will not be evaluated during the 2022 Service Denied Exercise.	
SCT5T5	ACS RADO establishes and maintains VHF Winlink data communications with the Pinellas County EOC.			

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Table VI. Capability Target 4 - EEG Score Sheet

Task ID	Critical Task	AUXC PTB Item	Observation Notes and Explanation of Rating	Target Rating
SCT5T6	Using a VHF Winlink data network, ACS RADO sends tactical and formal digital message traffic to and receives tactical and formal digital traffic from the Pinellas County EOC.	4a.1 (part2) 4a.1 (part3)	ICS-213 message via Winlink	
SCT5T7	ACS RADO maintains a site-specific ICS 214 and ICS 309 throughout the activation period.	5c.1		

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Evaluator Information
Evaluator Name:
Evaluator Email:
Evaluator Phone:

3.2 RATINGS DEFINITIONS

Performed without Challenges (P)	<p>The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.</p>
Performed with Some Challenges (S)	<p>The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.</p>
Performed with Major Challenges (M)	<p>The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.</p>
Unable to be Performed (U)	<p>The targets and critical tasks associated with the core capability were not performed in a manner that achieved the objective(s).</p>

Appendix A

A APPENDIX A – ACRONYMS, ABBREVIATIONS, AND DEFINITIONS

A.1 ACRONYMS

The following acronyms are used in this document.

<u>ACRONYM</u>	<u>DEFINITION</u>
ACS	Auxiliary Communication Service
ARES®	Amateur Radio Emergency Service
DEM	Department of Emergency Management
EOC	Emergency Operations Center
EDT	Eastern Daylight Time
EEG	Exercise Evaluation Guide
HSEEP	Homeland Security Exercise and Evaluation Program
ICS	Incident Command System
PTB	Position Task Book
RO	Radio Officer
TNC	Terminal Node Controllers
VHF	Very-High Frequency

A.2 ABBREVIATIONS

The following abbreviations are used in this document.

<u>ABBREVIATION</u>	<u>DEFINITION</u>
AUXC	Auxiliary Communicator

2022 Service Denied Exercise (Pinellas County Segment)
ACS EEG – Evacuation Shelters
Draft Rev (-)
5 September 2022

<u>ABBREVIATION</u>	<u>DEFINITION</u>
RADO	Radio Operator
SHARES	Shared Resources